

ANA CARDENAS
JUSTIN EATHERLY

Harnessing Data for Nonprofit Fundraising Success



SAISD Education Foundation



Relaunched 2007

5 full-time positions

32 Board Members

90 Campuses

45,000 students

4,300 full-time employees

- Educator Grants
- STEAM Initiatives
- Field Trip Transportation
- Scholarship & Emergency Gap
- College Tours
- Postsecondary Support





Forney Education Foundation

Est. 2004

1 full-time position

20 Board Members

18 Campuses

16,500 students

2,300 full-time employees

- Teaching Grants
- Summer STEAM Camps
- Film Festival
- Teacher of the Year
- Backpacks and School Supplies
- Makerspace at The OC



Session Outline

- The Importance of Data in Nonprofit Fundraising
- How are you Collecting Data?
- How to acquire a Donor Base
- Types of Data for Fundraising
- Analyzing Fundraising Data
- Challenges in Data-driven Fundraising
- Examples of Data-driven Fundraising

Importance of Fundraising Data

• BETTER UNDERSTAND YOUR DONORS

• TARGET THE RIGHT AUDIENCE

• MAKE PERSONALIZED APPEALS

• GAUGE THE EFFECTIVENESS OF YOUR FUNDRAISING CAMPAIGNS/EVENTS

• DETERMINE HOW EFFECTIVE YOUR MARKETING EFFORTS ARE





HOW ARE YOU COLLECTING DATA?

How do you currently track donors?

- Spreadsheets
- Database
- Multiple software platforms
- CRM tracks things for me automatically



What are you currently tracking about your donors?

- Giving history
- Email opens/clicks
- Volunteer hours
- Event attendance

Consider using a Database









Raiser's Edge NXT



Givebutter



If all else fails....





HOWTO ACQUIRE ADONOR BASE

Automate collection of data

Give Now

Make a one-time donation, or increase your impact by setting up a recurring donation in the amount you choose.

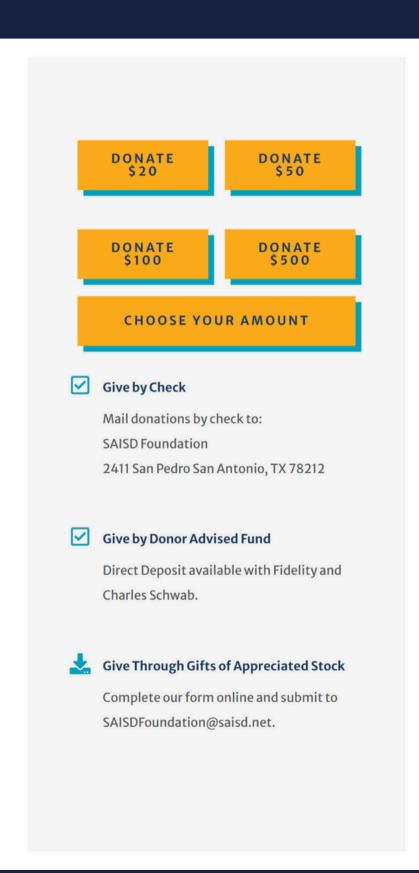
As a 501 (c) 3, your donation to the SAISD Foundation is fully tax deductible. Please note our legal name is San Antonio Foundation for Excellence in Education, Inc. dba SAISD Foundation.

Note the SAISD Foundation Tax ID: 74-2861587

We are fundraising for this project in San Antonio ISD!

BELLE ORTIZ LEGACY FUND

STEM AND ROBOTICS



Donation O \$20.00 - Donation Other \$0.00 ☐ Show my support by making this a recurring donation **Contact Information** First Name * Last Name * Email * someone@website.com Phone **Billing Address** Country * **United States** Address * City * State * ZIP Code * Credit or debit card * Card number MM / YY **Additional Information**

Give Now 96 CENTS OF EVERY \$1 DONATED IS SPENT ON OUR PROGRAMS

The SAISD Foundation supports the 48,000+ students and 3,500+ teachers across the 90 schools in San Antonio ISD. Sharing your gifts allows us to get closer to a shared vision where: Every student and teacher thrives in SAISD public schools.

Make your donation to support students in PK-12 and beyond today! Thank you for your support!





Automate collection of data





Google Forms

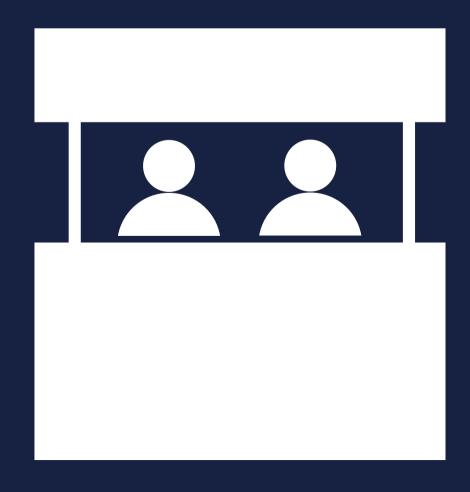




More Traditional Methods

- Attend school district events
- · Setup a booth at community events
- Use your board

TORNE DE LA CORNE	Donor Prospect Complete and place in bowl Prospect will be contacted this week			
Name:				
Email:				
Phone:				
Address:				



Donor Surveys and Feedback

- Donor Survey
- Event attendance records
- Volunteer interactions
- Program Support

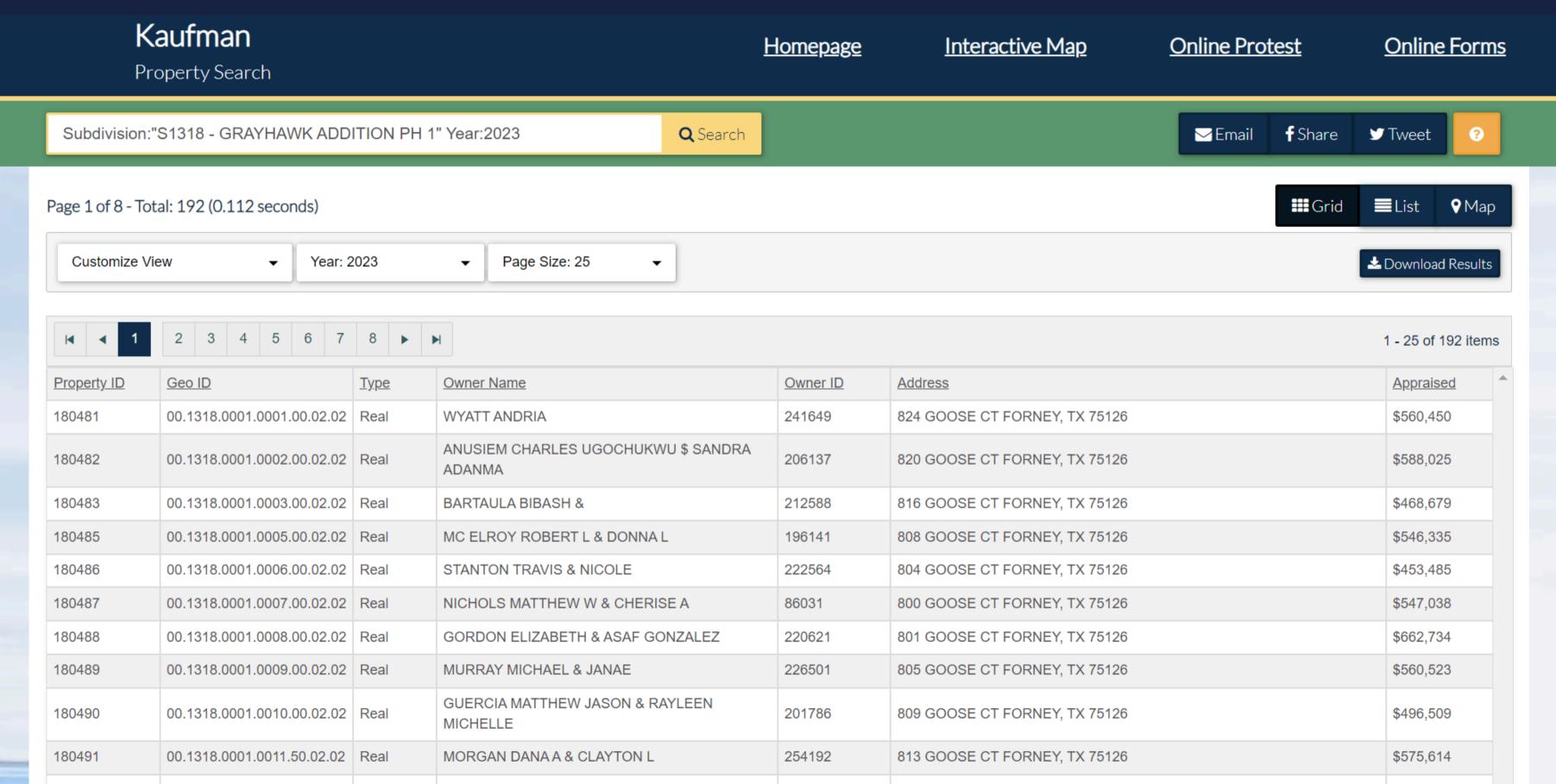


Your SCHOOL DISTRICT Parent's email addresses or phone numbers

- Send an opt-in email
- Send a sign-up
- Announce events, programs or opportunities
- Text any of the above!



Publicly available demographic data



Whether it's an event, a donation page or a survey, collect the data you need





Types of Data for Fundraising

NUMBER OF DONOR GIFTS AVERAGE GIFT SIZE COST PER
DOLLAR RAISED

DONOR ACQUISITION COST

FUNDRAISING ROI CONVERSION RATE DONOR RETENTION RATE

CHURN RATE

SUGGESTED

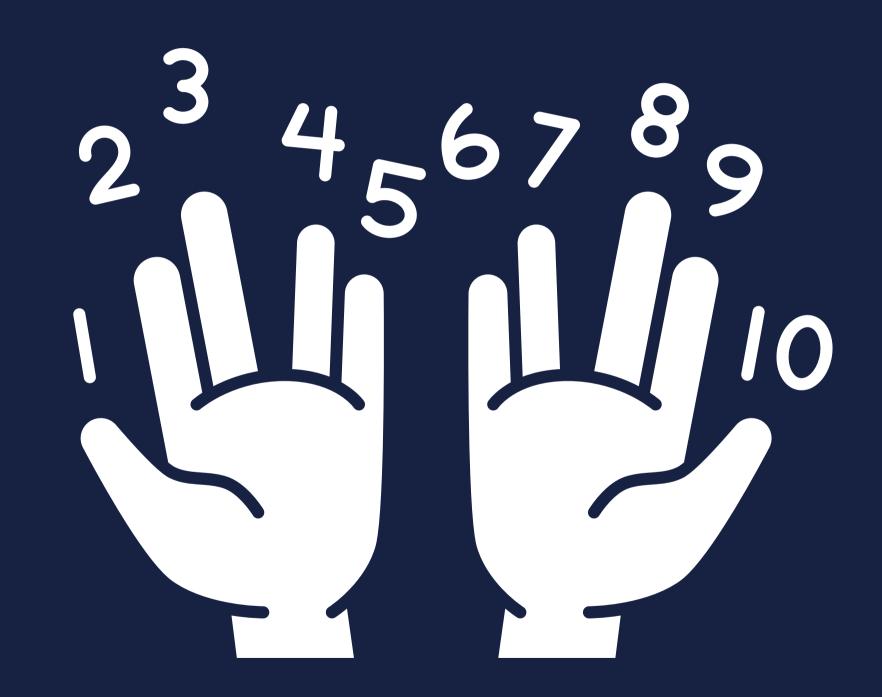
DONATION AMOUNT

PERFORMANCE DATA

CLICK-THROUGH RATES (CTR) DONOR LIFETIME VALUE

Number of Donor Gifts

- A campaign's success can be measured by the number of gifts secured, but value matters
- Compare it to past years' or other events' to see the difference in the number of gifts



Average Gift Size

- Total amount of donations divided by the number of gifts to find the average gift size
- Great for evaluating sponsorship levels, campaigns and donor segmentations/pyramid





Cost Per Dollar Raise

• Compare revenue to the cost of that event or campaign

• Gala cost the organization \$40,000 and you raised \$150,000. The cost per dollar raised is \$40,000/\$150,000 = \$0.27

• 20 cent per dollar raised is a good ratio... but also consider time spent



Fundraising ROI

 Dividing revenue by expenses, you can see how much was made for every dollar spent

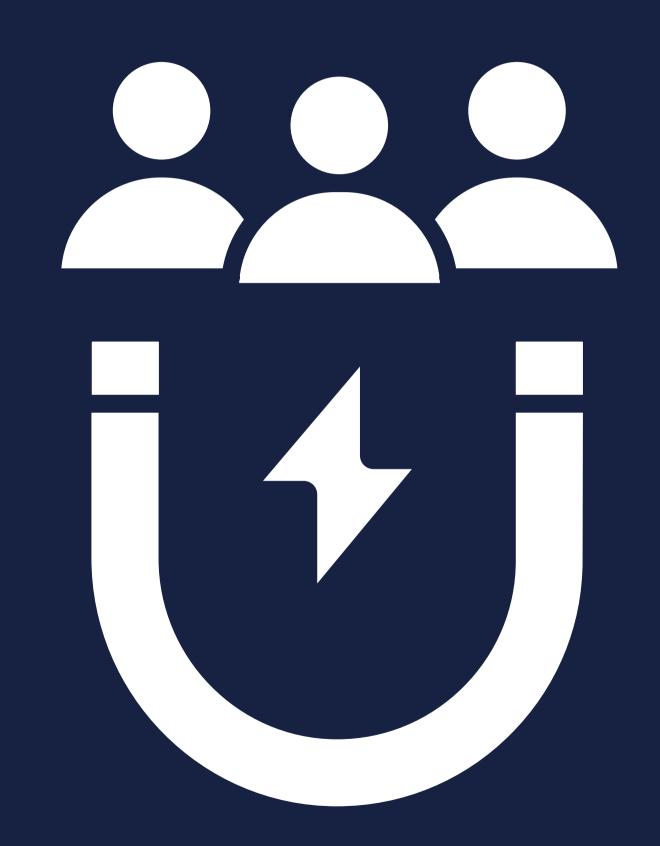
Gala cost the organization \$40,000 and you raised \$150,000. The cost per dollar raised is \$150,00/\$40,000
 = \$3.75





Donor Acquisition Cost

- Measures the number of donors acquired, not the donation amount
- Divide the cost for acquiring donors by the number of donors acquired
- \$5,000 to send appeal letters/300 acquired donors = \$25 to acquire each new donor



Conversion Rate

• Measure the number of people performing an action you desire.

 You invited 800 people to the Gala, and 450 attended. Divide the number of attendees by those invited then multiply by 100.

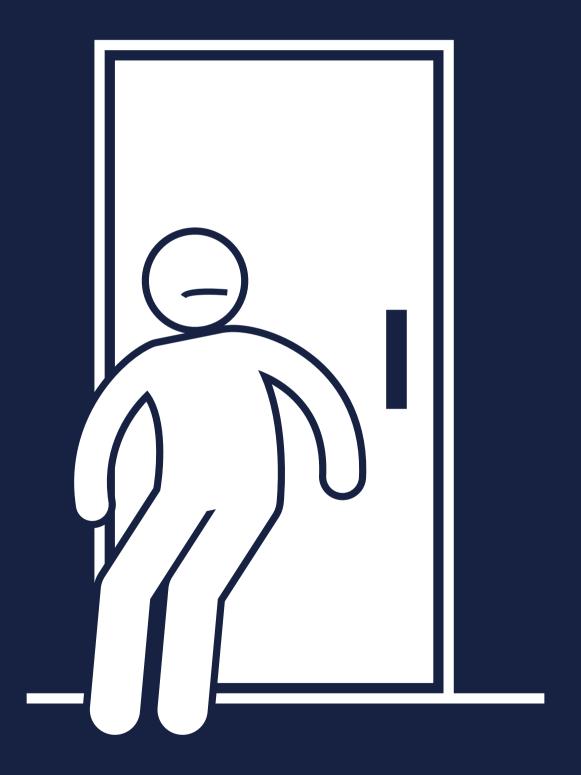
• 450 attendees/800 invited x 100 = 56.25% conversion rate





Donor Retention Rate

- Easier to convince a donor to give again than find a new donor
- Divide the number of repeat donors by the total number of donors
- 200 repeat donors/950 donors x 100
 - = 21% retention rate



Churn Rate

- Donors you've lost
- Donors who gave in a 12-month period but did not donate the following year
- Divide the number of lost donors from last year by the total number of donors and then multiplying it by 100 (keep below 50%)
- 100 donors lost/950 total donors x 100= 10.53%





Suggested donation amount performance data

- \$500, \$1,000, \$2,500, \$5,000, \$10,000 levels for event sponsorships and results show \$500 and \$1,000 are the most popular selections.
- Target these amounts the most for specific segments
- But if one sponsor gives you \$10,000, that takes 20 sponsors at \$500



Click-through rates (CTR)

 Track the success of your email marketing campaigns by the number of people that click through an email divided by the number of emails sent out.

• The average CTR for nonprofits is about 3%





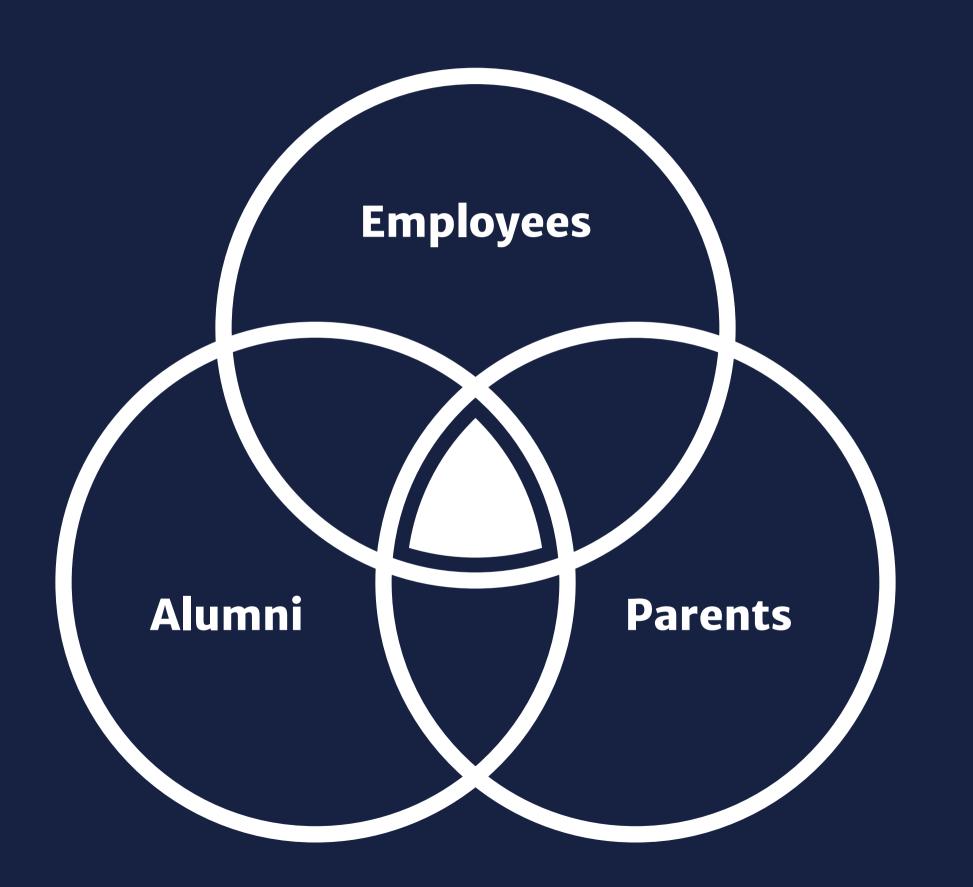
Donor lifetime value

- Add all donations and gifts from a single donor
- How much would they impact your organization if they stopped giving?
- Who have you overlooked that has given for years and truly impacted your organization?





Donor Segmenting



Multiple ways to segment donors

- Organizations vs Individuals
- Current/Lost/Potential
- Giving levels
- Ties to school district
- Areas of Interest



Donor Pyramid

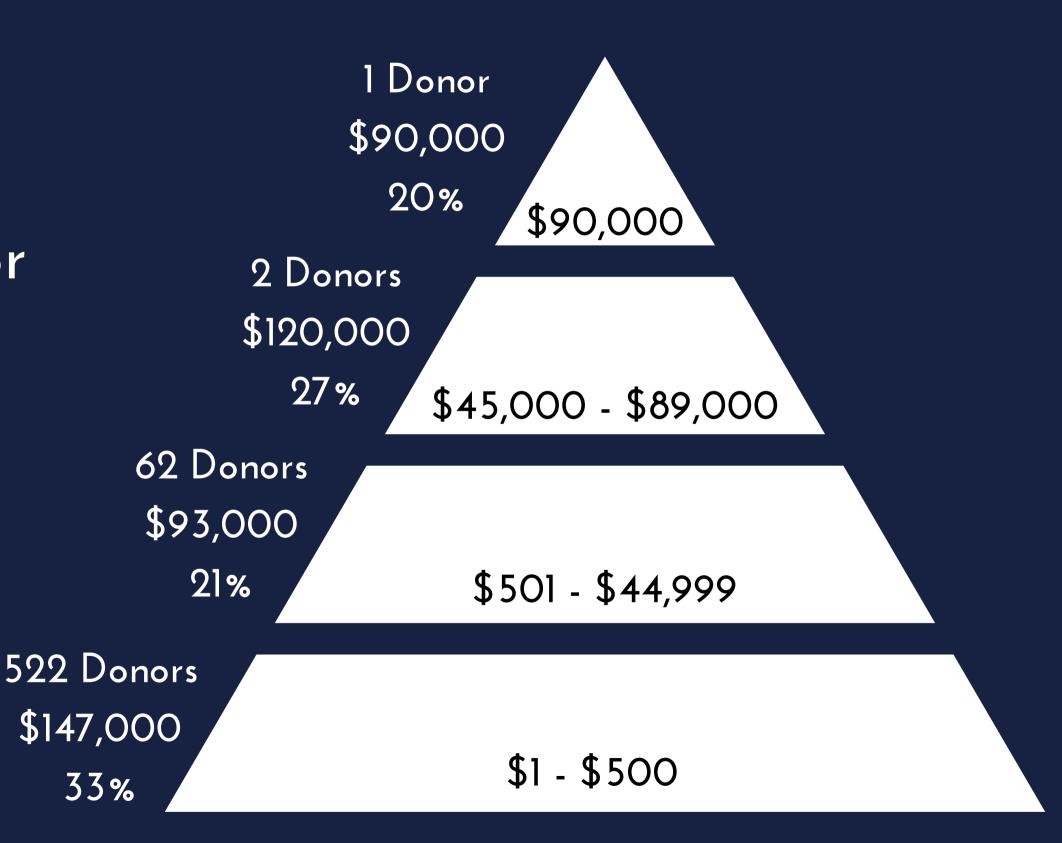
Annual Revenue \$450,000 600 donors

Average Gift Size per Donor \$90,000 - Less than 1%

\$60,00 - Less than 1%

\$1,500 - 10% of Donors

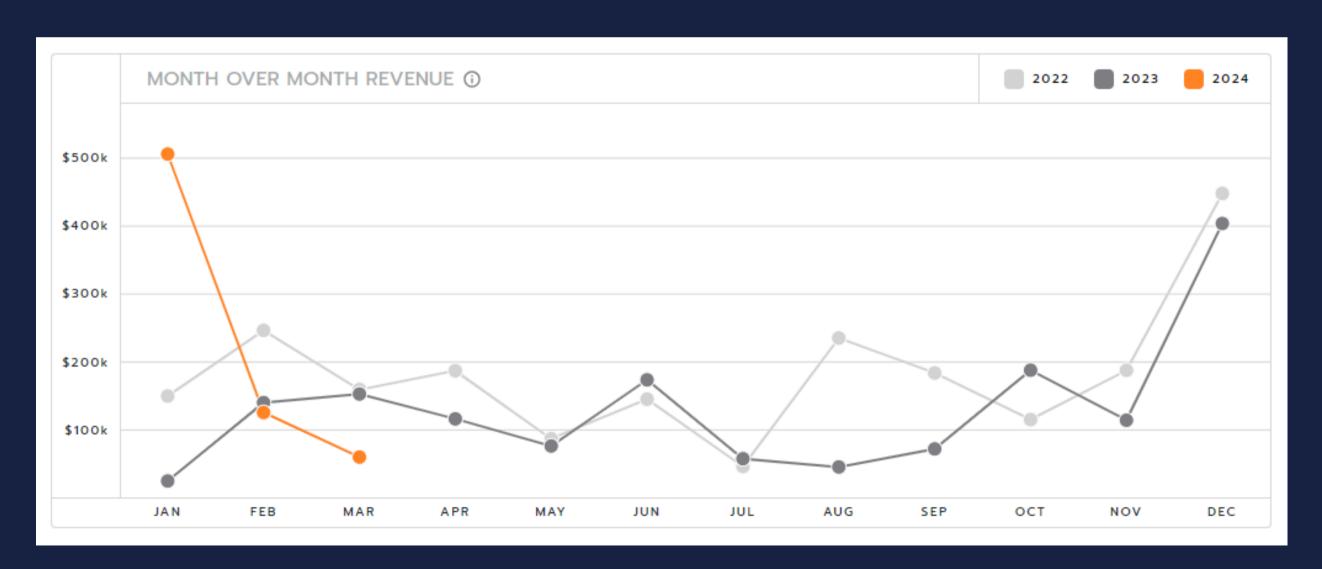
\$282 - 87% of Donors



Tracking donation trends over time

Things to consider:

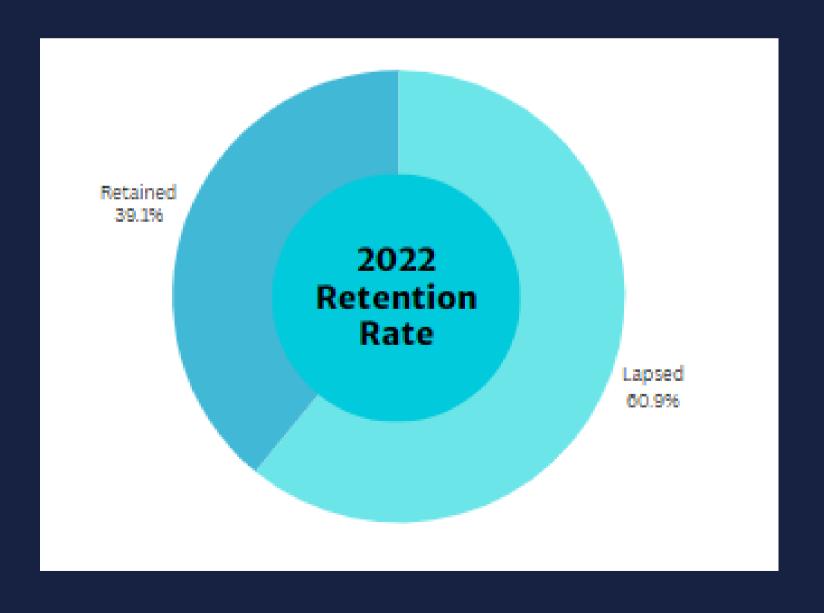
- Grant payment schedules
- One-time fundraising campaigns
- Events

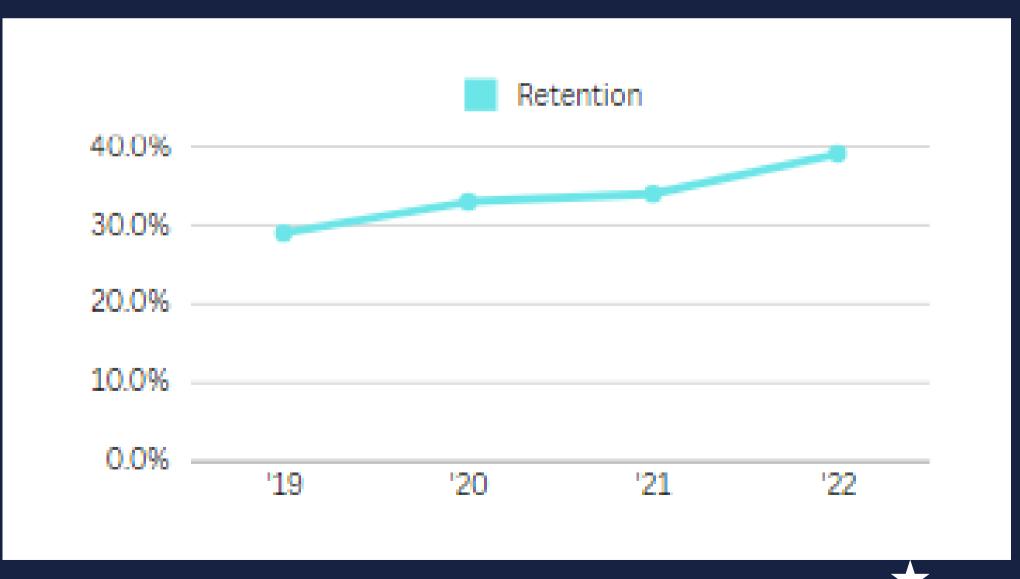




Identifying donor retention rates

Know your baseline retention rate Implement strategies to increase







Potential lapsed donor report

- Donors who have not given in the last 11 months
 - Set specific dollar amount or exceptions
 Over \$100 non-event related

A	Α	В	С	D	Е	F
1	Name	Latest Transaction Date	Latest Transaction Amount	Primary Email Address	Primary Phone Number	Appeal
2	Barbie Doll	3/28/2023	\$500.00			100- General
3	John Smith	3/20/2023	\$100.00			241-Friends of Sam Houston Raymond "R.A."
4	Jane Doe	3/28/2023	\$250.00			501-Book Buddies







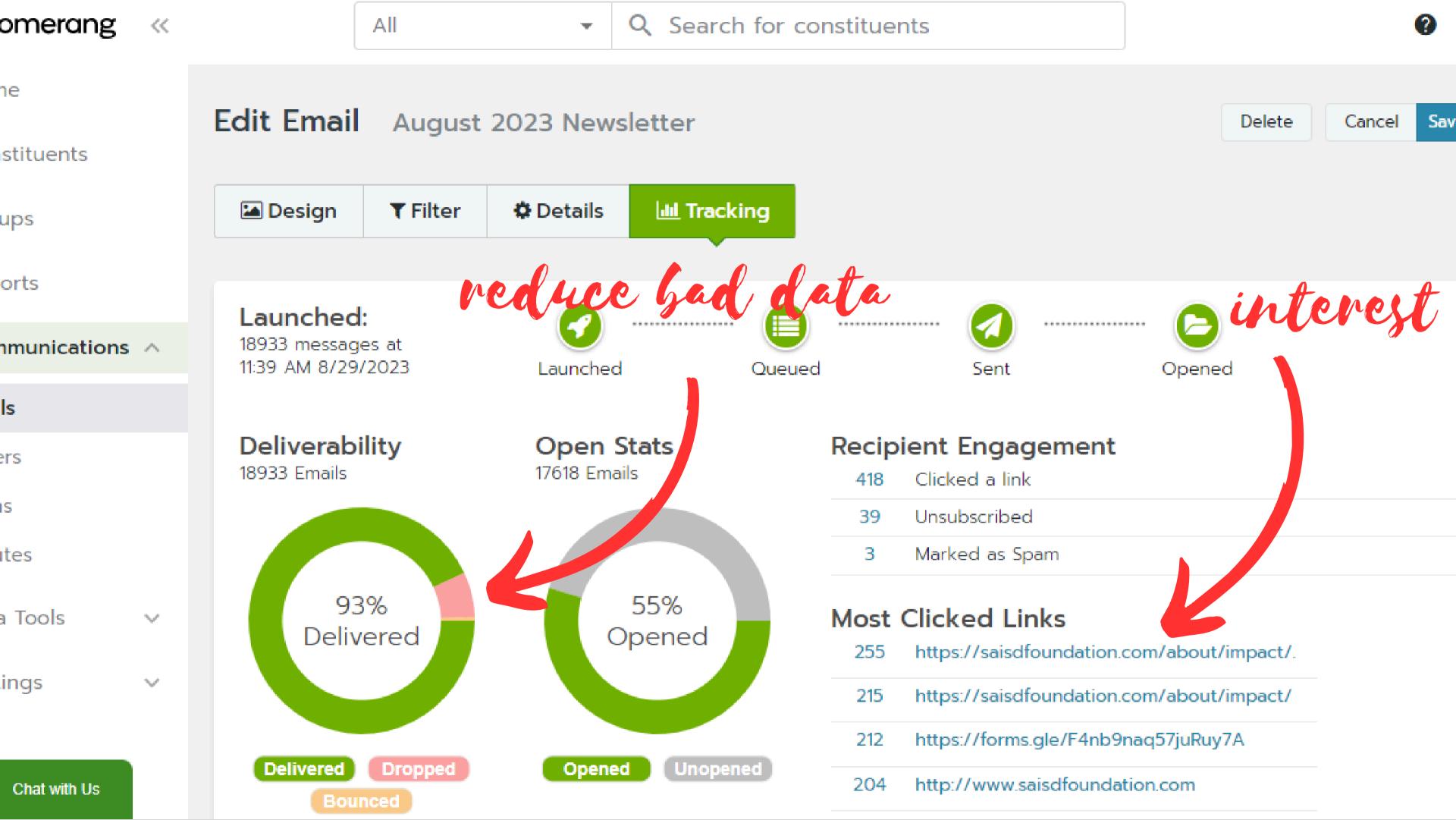


Email marketing analytics

- Who is receiving your email?
- Who is actively engaged?
- What are they interested in?







How data can contribute to achieving fundraising goals

- Increase donations
- Improve donor relationships
- Save Time



Challenges in Data-driven Fundraising

Data accuracy and completeness

• Privacy and data protection concerns

• Staff capacity and technical skills



Access to affordable data tools and resources



FY23 Forney Education Foundation Development Plan

Date	Holidays	Revenue	Development Tasks	Communication Tasks	Marketing Tasks	Event Tasks	Grant Tasks	Governance Tasks
4-Jul	4th of July		Annual Campaign Package Review	STEAM Camps	Annual Campaign Filming	STEAM Camps	Finalize Grant Application	
11-Jul	- Agent and the second		Annual Campaign Package Review	STEAM Camps	Annual Campaign Filming	STEAM Camps	Finalize Grant Orientation	
18-Jul	THE STATE OF	Section Investigation	Backpack Drive	Grant Applications	Annual Campaign Filming	Backpack Drive Prep	Send Grant Details	1
25-Jul	Flex Days	\$5,400	Backpack Drive	Grant Applications	Backpack Drive	Backpack Drive		Board Meeting
1-Aug D	iamond Days		Convocation	Grant Applications	Grants Orientation Video	Backpack Drive	Open Grant Application	St. St. St., Johnson College States, St.
8-Aug	School Start		Staff Drive/Teacher Welcome	Grant Applications	Grants Open	Backpack Drive Cleanup		
15-Aug	Spenial Day		Staff Drive/Teacher Welcome	Grant Applications	Grants Open	Lock down Casino Night Venue	· c	
22-Aug		· Parameter consu	Staff Drive/Teacher Welcome	Grant Applications	Grants Open			100 H = 100 = 100 H = 100 H
29-Aug		\$10,800	Tease Annual Campaign	Grant Applications	Grants Open		and another the same of the same of the same	Board Meeting
5-Sep	Labor Day		Staff Drive begins	Grant Applications	Grants Open	and the second distance with a	Close Grant Application	
12-Sep			Staff Drive / NTGD Day Appeal	NTGD Posts	Staff Drive / NTGD Promotion	Staff Drive	Begin Grant Review	
19-Sep	2	\$45,800	Staff Drive / NTGD Email/Calls	NTGD Appeal Sent	Staff Drive / NTGD Promotion	North Texas Giving Day		~
26-Sep		\$54,800	Staff Drive Ends / NTGD Thank You	Staff Drive TY / NTGD TY Sent	Staff Drive / NTGD Promotion	Staff Drive Ends	Close Grant Review	Board Meeting
3-Oct			Antiers and Tutus & Angel Tree Sponsorsh	4th Antler and Tutus Promotion	Annual Campaign Video	4th Antler and Tutus Promotion	Grant Committee Meeting	
10-Oct	Fall Break			Send Annual Campaign Package to Donors		4th Antler and Tutus Promotion	Fall Break	
17-Oct						4th Antler and Tutus Promotion		
24-Oct						4th Antler and Tutus Promotion	Grant Patrol	Board Meeting
31-0ct					4th Antler and Tutus & Angel Tree Promotion	4th Antler and Tutus Promotion	Order Items	
7-Nov	3		Angel Tree	Angel Tree Info	4th Antler and Tutus & Angel Tree Promotion	4th Antler and Tutus Promotion	Grant Presentation at School B	oard
14-Nov	SENTENCIA.		Angel Tree	Angel Tree Info	4th Antler and Tutus & Angel Tree Promotion	4th Antler and Tutus Promotion		2002
21-Nov	Thanksgiving		Angel Tree	Angel Tree Info	4th Antler and Tutus & Angel Tree Promotion	4th Antler and Tutus Promotion	C. C	Example of the control of the contro
28-Nov			Angel Tree	Angel Tree Info	4th Antler and Tutus & Angel Tree Promotion	4th Antler and Tutus Promotion	and the second second second second	Board Meeting
5-Dec			Annual Campaign	Annual Campaign	Annual Campaign	4th Annual Antiers and Tutus Fun Run	Grant Items Delivered	Company of the Compan
12-Dec	Name of the last of the		Annual Campaign	Annual Campaign	Annual Campaign	Angel Tree	Grant Items Delivered	
	nristmas Break		Annual Campaign	Annual Campaign	Annual Campaign	Angel Tree	Grant Items Delivered	
	nristmas Breal		End of Year Thank Yous	End of Year Thank Yous	Annual Campaign		Grant Items Delivered	i)
2-Jan			Annual Campaign & Casino Night	Casino Night, Silent Auction, Live Auction	Casino Night / Grants in Action / Annual Camp	Casino Night, Silent Auction, Live Aucti-	on	
9-Jan	- 1		Annual Campaign & Casino Night		Casino Night / Grants in Action / Annual Camp			
16-Jan	Staff Day		Annual Campaign & Casino Night		Casino Night / Grants in Action / Annual Camp			8
23-Jan			Annual Campaign & Casino Night		Casino Night / Grants in Action / Annual Camp			§
30-Jan			Annual Campaign & Casino Night		Casino Night / Grants in Action / Annual Camp			Board Meeting
6-Feb			Annual Campaign & Casino Night		Casino Night / Grants in Action / Annual Camp			
13-Feb			Annual Campaign & Casino Night		Casino Night / Grants in Action / Annual Camp			
20-Feb	Staff Day		Annual Campaign & Casino Night		Casino Night / Grants in Action / Annual Camp			
27-Feb			Annual Campaign & Casino Night		Casino Night / Grants in Action / Annual Camp			Board Meeting
	Spring Break		Annual Campaign & Casino Night	Casino Night, Silent Auction, Live Auction	Casino Night / Grants in Action / Annual Camp			
13-Mar			Annual Campaign & Casino Night		Casino Night / Grants in Action / Annual Camp			
20-Mar			Annual Campaign & Casino Night	Casino Night, Silent Auction, Live Auction	Casino Night / Grants in Action / Annual Camp			Company of the Company
27-Mar			Annual Campaign & Casino Night	Casino Night, Silent Auction, Live Auction	Casino Night / Grants in Action / Annual Camp			Board Meeting
3-Apr			Annual Campaign	Casino Night, Silent Auction, Live Auction	Casino Night / Grants in Action / Annual Camp			Invite New Board Members
10-Apr	Staff Day		Annual Campaign	Casino Night Wrap Up	Casino Night / Grants in Action / Annual Camp			FY 24 Budget Prep
17-Apr			Film Festival	Film Festival	Film Festival	Film Festival		
24-Apr	3		Film Festival	Film Festival	Film Festival	Film Festival		Board Meeting
1-May			Kendra Scott / Splash Kingdom	Kendra Scott / Splash Kingdom	Kendra Scott Fundraiser			- And the second
8-May			Kendra Scott / Splash Kingdom	Kendra Scott / Splash Kingdom	Kendra Scott Fundraiser	Kendra Scott Fundraiser		
15-May			Backpack Drive	Grants In Action	Backpack Support			8
	End of School		Backpack Drive	Grants In Action	Backpack Support		Grant Report Due	Complete FY 24 Budget
29-May	51 5611001		Backpack Drive	Grants In Action	Backpack Support			Board Meeting
25 may								

Date	Holidays	Revenue	Development Tasks	Communication Tasks	Marketing Tasks	Event Tasks	Grant Tasks	Governance Tasks
4/14			Glow Run Sponsors Lock-in		Glow Run Shirts Final	Glow Run	Grant Report	
4/21		\$310,000		Email to Parents about Glow Run	Glow Run Signups	Glow Run	Grant Report	Programs Committee
4/28			Film Fest Sponsors		Glow Run & Film Fest Final	Glow Run Prep	Grant Report Due	Board Meeting
5/5		\$320,000	Film Fest Sponsors Final	Film Festival Press Release	Film Fest	Film Fest		
5/12	Mother's Day		Makerspace Recognition Wall		Makerspace	Grand Opening		Budget Meeting
5/19	Last Day of School		Makerspace Recognition Wall	Makerspace Press Release	Makerspace	Grand Opening		Board Meeting

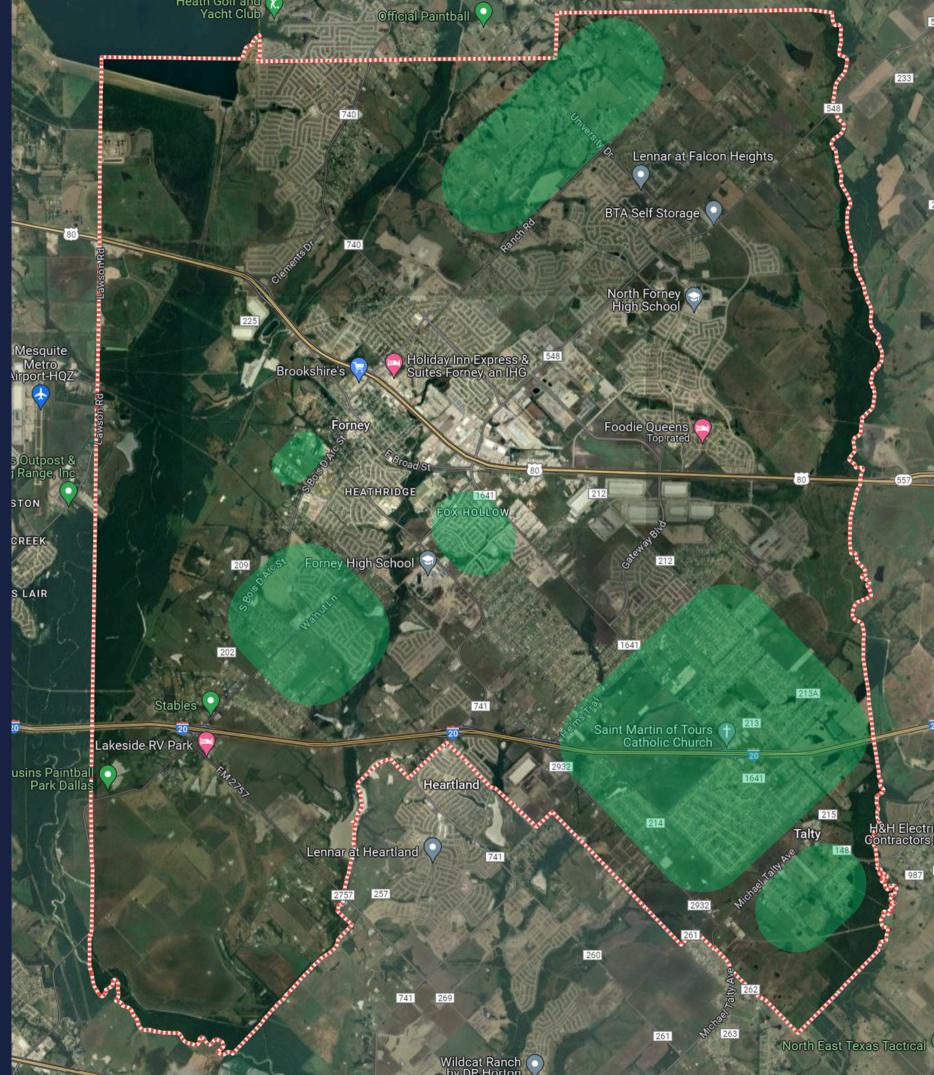
Weird Data

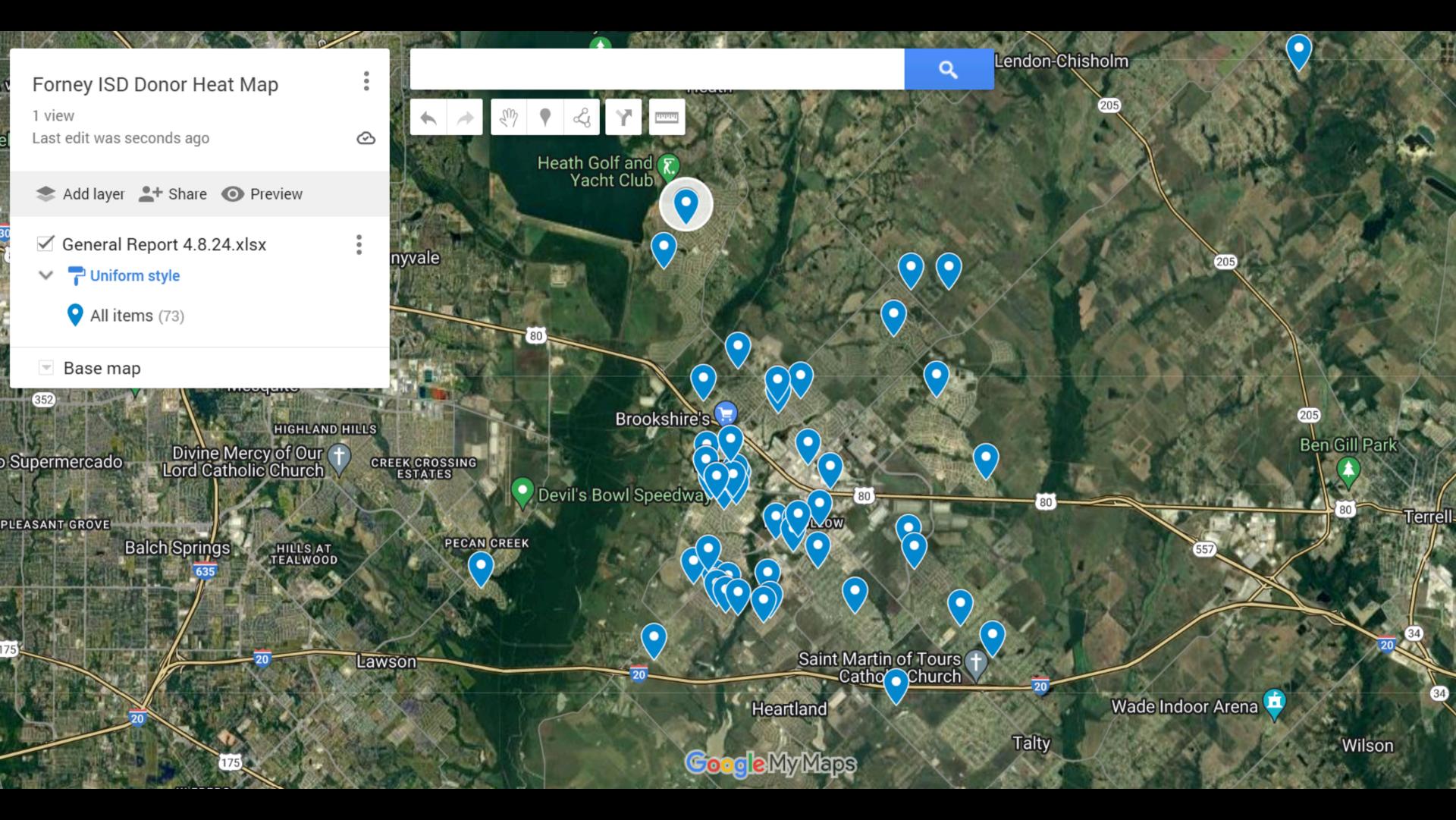


Forney ISD Donor heat map



- MyMaps
- Create a new map
- Import spreadsheet with addresses

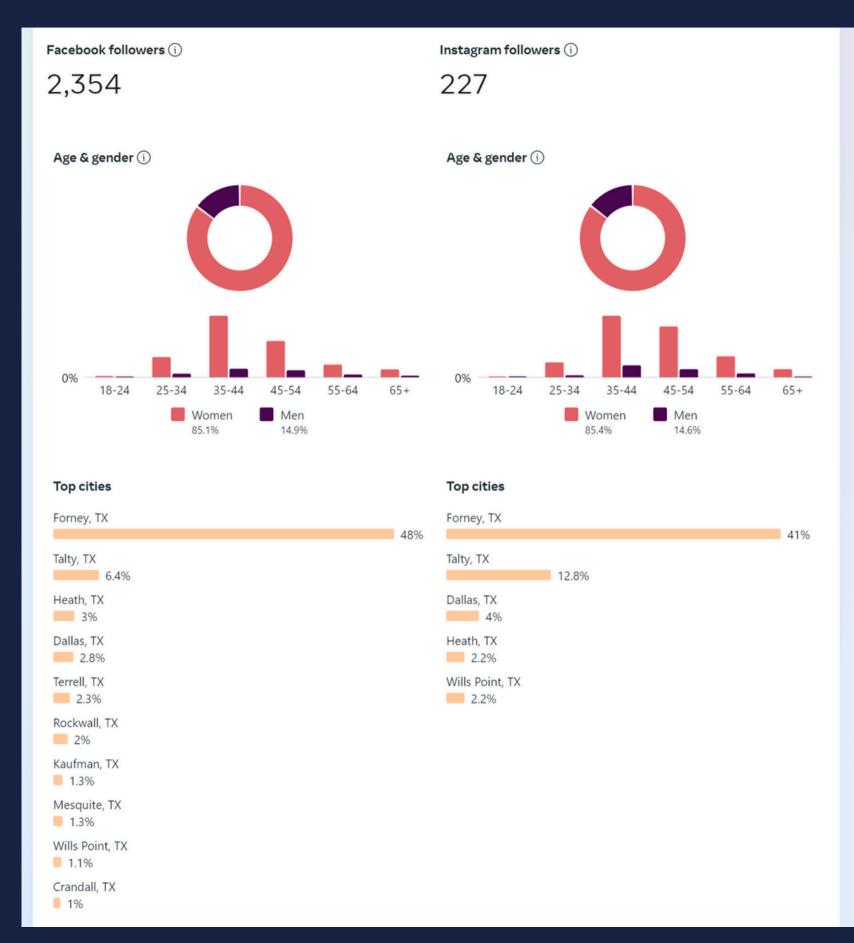


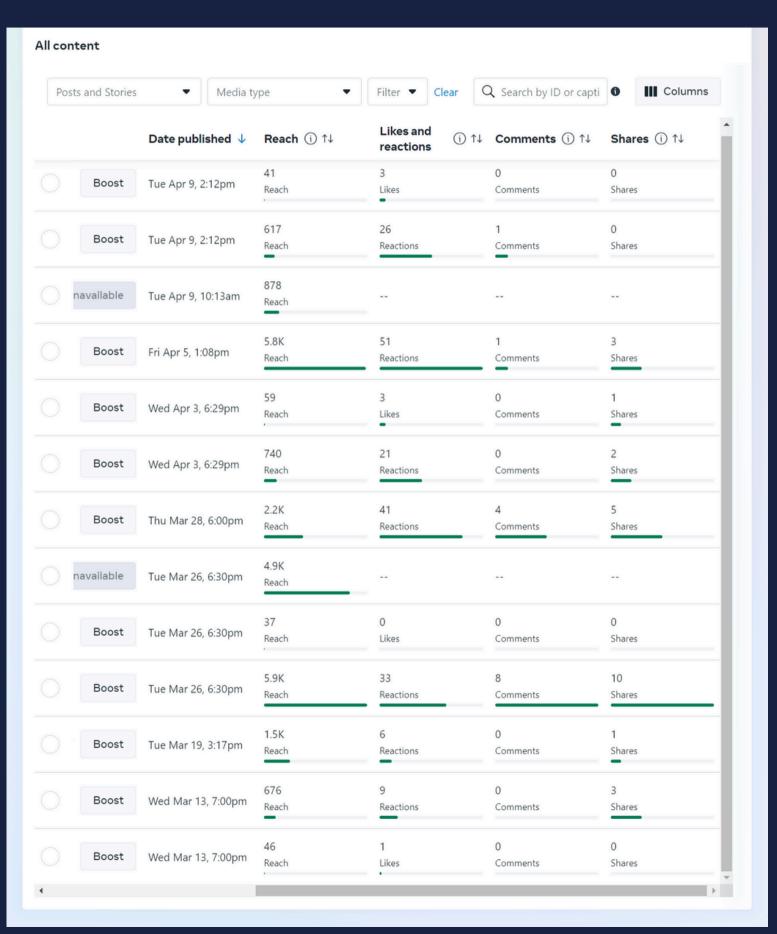


What can you gain from knowing where your donors live?

- Networking/Prospects
- School/Feeder Affiliation
- Program Support

Social Media





Examples of successful fundraising campaigns driven by data insights





Examples of successful fundraising campaigns driven by data insights

Hello *{{First Name}}*,

As a employee we wanted to be sure you were aware of opportunities from the company to support your favorite charities. Of course, we hope the SAISD Foundation is one of them.

1 - When a employee logs 24 hours of volunteer hours in (for one or more charities or causes) the employee is awarded \$200 to make a donation to the charity of their choice (see award in your Giving account in). The volunteer work does not need to be for the charity you choose.

2 - As most of you know, does a one-to-one match for any regular or one-time gifts that you make through the employee portal to a qualifying charity. The SAISD Foundation is a qualifying charity.

In case you were looking for volunteer opportunities we also wanted to share this link: <u>Volunteer - SAISD Foundation.</u>

We encourage you to share this email with others in your workplace who may be interested in ensuring equity of opportunity for students across the 90 schools in the urban core.

Elaine De Los Santos from is on the SAISD Foundation board and a Jefferson alumna. She has offered to help if you need help logging hours or navigating the system.

Thank you for the many ways you support students and educators in SAISD.

Best.

Judy Geelhoed Executive Director

- Number of donor gifts
- Donor lifetime value
- Improve Retention Rate





FEF Annual Gala & Auction

	2022	2023
Attendance	204	328
Avg. Sponsorship	\$2,643 (34)	\$2,716 (30)
At-Event Donors	70	163
At-Event Revenue	\$39,293	\$40,132
Avg. Donation/Purchase	\$561	\$246
Total Revenue	\$116,963	\$123,961

+124 guests

Churn Rate 2023: 13% but Avg. Gift Raised 3%

Conversion Rate 2022: 34% 2023: 50%

Live Auction, Silent Auction, Fork Pull, Donations

+6%

• Looking Ahead

- Upgrade sponsor levels \$10,000 -> \$15,000, increase average sponsorship size
- o Focus on increasing attendance and number of at-event opportunities to donate or purchase
- o Opportunity to have higher valued donations/purchase items

Key Takeaways

- Collecting Data
 - Automate if possible, network
- Tracking Data
 - Database, key data points (KPIs)
- Refining Data
 - Accuracy and up-to-date
- Using data for strategic decision making
 - o Targeted campaigns, ROI, segmenting



